

"...The key features which benefit us the most are easy import of information in to the system, the HR advisor, easy of use and the quick absence function..."

Grainne Hanly

HR Manager, The Well



"The Well" is a medical company that is led by two doctors, Dr Maurice Cox and Dr Ray Power. It was established to provide innovative and accessible health care services in local communities, providing patients with more options for treatment and potentially alleviating some of the burden on our overstretched hospital system.

Operating since 2003, the company runs four different types of clinics – Urgent Care Clinics, Community Health Practices, Health Screening and an Occupational Health Practice in addition to a medical recruitment company. The company currently employs over 150 staff. Finding a Human Resource system that would offer ease of use, could be tailored to business size, cost and customer service help were just some of the critical factors for The Well in finding a HR solution.

Grainne Hanly, HR Manager chose VIP HR Manager as the best Human Resource system company based on a study of the HR providers in the Irish market taking in to account the above criteria. "As a fast growing business with 4 separate business units, VIP HR Manager allows us to effectively manage staffing needs while also allowing easy access to statistics and growth levels," said Grainne.

When asked for practical examples of how VIP HR Manager meets their business needs, Grainne replied, "The software is easy to use and can be tailored to meet our business needs and the customer service helpdesk has matched all our expectations. The HR advisor is also an excellent tool as it provides back-up on Irish legislation."

Grainne added, "Cost was also an important deciding factor, VIP HR Manager was inexpensive and has certainly met our HR needs to date."