

WESTIN

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CASE STUDY

The Westin Hotel Dublin, one of the world's most prestigious hotel consortiums, Westin Hotel and Resorts, has over 120 hotels in more than 20 different countries. The Westin Hotel Dublin currently employs over 135 contracted and variable staff at their Dublin location in College Green.

The Human Resource department, consisting of a team led by Human Resources Director Tara O'Neill, was searching for a HR solution to produce weekly and monthly reports for analysis as well as record the day-to-day personnel details for all of the employees working in the hotel.

"We choose VIP HR Manager primarily because it was user friendly and gave us quick and easy access to information" according to Tara. "The software was also one of the most reasonable HR solutions in the marketplace".

"The use of V.I.P Manager has helped the HR function by producing reports that show labour turnover and also displays a clear picture of absentism and holidays. The database also holds detailed, well laid out information about each employee. Personal details, job details and salary details are clearly presented on screen with a variety of transactions".

Tara O'Neill
HR Director
The Westin Hotel