



“We like the reporting most, it gives you the information that you need in a simple, timely fashion...”

**Linda Lockhart,
Group Accs/IT Manager,
Mansfield Group**



CASE STUDY

Citywest Hotel which is a 1446 bedroom hotel is part of the Mansfield Group. Mansfield Group currently includes a number of diverse companies, from a 5 star golf resort, PGA National @ Palmerstown House, Weston Airport, Finnstown Country House Hotel, HSS Developments, building company and various other businesses

Linda Lockhart, Group Accounts and IT Manager was involved in the company’s initial decision to select VIP Payroll Manager as their payroll system. As the company’s needs expanded, MegaPay was chosen as the logical progression. “We were using VIP payroll but found that we had outgrown it, so we switched over to Megapay and are very happy with the system, it has a super reporting side, very easy to use and navigate and is well able to cope with the high number of staff records etc.”

At Intelligo, we focus on customer care, and once MegaPay is installed in a client site, we provide excellent, robust support through phone, internet and specific website access. “Having used VIP we were happy with the level of support offered by Intelligo and were keen to stay with them. Choosing Megapay meant that we could get all our information migrated to Megapay from VIP and as we do a weekly payroll for all companies this meant minimal interruption time.”

Citywest have a staff of over 600, which include part-time, full time, service and administrative staff. Keeping track of hours worked, cost analysis and departmental outlays is a large part of their payroll department. Linda found the reporting facility to be of great importance in meeting this requirement. “Due to the level of staff that we have we are constantly asked for different statistics, i.e. the total number of hours worked by a department. With the ease of reporting this is something that we can extract with very little hassle.”

Linda Lockhart
Group Accounts and IT Manager
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